

## Terms and Conditions for Boarding

- A full course of vaccinations must have been completed at least two weeks before the first date of boarding. A copy must be provided to be kept on file by Alley Cats. Please note: We only accept vaccinations licenced for use in the UK.
- I understand that all items left at the cattery are done so at my own risk.
- If sharing a pen I give consent for my cats to share and to be separated if necessary during their stay.
- Any cat / cats / kittens not collected on the day of departure will be boarded for a further 24 hours before the local vets / animal welfare will be contacted by the licensee. At this point the animal will be put into their care, with any costs being the owners responsibility. Unless otherwise being verbally agreed with the cattery licensee.
- **ALL ADULT CATS MUST BE NEUTURED**

## Authorisation for Veterinary Treatment

- I agree that in the case of illness or suspected illness, our allocated veterinary surgery will be consulted and asked to carry out such treatment as he considers advisable. All treatment will be paid for in full direct to the practice by the owner of the cat. (Alley Cats Cattery holds no responsibility for any veterinary costs). Should any cat in the care of Alley Cats need to be isolated, This will be done at the recommended veterinary practise (Nantwich Pet Vets Hospital, Crewe Road CW5 5SF ) on one of their sites. This will be at the cost / expense of the owner.
- Alley Cats Cattery requires all cats to have been treated for internal and external parasites in accordance with veterinary advice before accepting them as boarders.
- I agree to Alley Cats Cattery administering any parasite treatments/ prescribed treatments and any investigations that the vet considers necessary (e.g. blood tests, x-rays etc.).
- I also give consent for euthanasia should this be recommended on humane grounds by the vet caring for my cat, in consultation with my own vet/contact person.

Finally, while every care and precaution is taken by the management of Alley Cats Cattery, responsibility can only be accepted at the owner's risk of all cats and goods left by the owner on the premises.

## Payment and Booking Terms and Conditions

- A full day's board is charged for on the day of **arrival and departure**.
- The minimum stay in the cattery is 3 days.
- In the event of the **owners returning earlier** than originally booked the **full period** for which the unit is reserved will be charged.
- All bookings are only secure if a 50% deposit is paid on booking, with the balance being due on collection.
- Fees can only be paid in **CASH, PAYMENT LINK OR BANK TRANSFER**.
- **Bookings cancelled with only 14 days notice, or less, or 'non arrival' will mean the total boarding fee will be due for payment.**
- **Deposits are non-refundable (UNLESS DEEMED EXCEPTIONAL CIRCUMSTANCES BY THE CATTERY MANAGER – DEATH OF CAT OR HUMAN FAMILY MEMBER) – However, they can be transferred to another date, if enough notice is received to move / cancel the booking (15 days or over) and the date/s are available. Or gifted to another person, Please ask the cattery manager for more details.**
- **Christmas Eve, Christmas Day, Boxing Day, New Years Eve, New Year's Day and Bank Holidays are charged at double rate.**
- **DUE TO CONFIRMATION TEXTS BEING SENT OUT TO OUR CLIENTS BEFORE EACH BOOKING MADE, WE ASK THAT THE TERMS AND CONDITIONS ARE READ BEFORE SENDING A DEPOSIT. WE MUST EXPECT THAT CLIENTS HAVE READ AND AGREED TO ALL OF THE INFORMATION ON THIS FORM BEFORE COMMITTING TO PAY / BOOK.**

I give Alley Cats Cattery permission to contact me and keep my information on file.

I give permission for Alley Cats Cattery to post photos of my pet/s on Social Media.

Pets Name/s: .....

Owners Signature: .....

Owners Name: .....

Date: .....

Thank you  
Alison Hodgkinson  
(Cattery Manager)